

Help page – resetting your user details

To log in to your account you will require a username and password. If you have forgotten your login details, you can easily reset them.

Please note that if you forgotten both your username and password, you will need to reset your username first.

Username

1. To reset your username click on the link forgotten your username?
2. You will be asked to provide the email address associated with your account.
3. Once you have completed and submitted your request you will be sent an email (to the mail address that you have just given us) with your username and a link to the start of the login process
4. You can now login

Password

1. To reset your password click on the link forgotten your password?
2. Enter your user name and press submit
3. You will be sent an email with a link where you can reset your password
4. Once you have clicked on the link you will be asked to create a new password and confirm it. Please note that passwords are case sensitive
5. When you have completed resetting your password the system will log you in to the Members' Area and take you to the "My Account" section.
6. For security reasons, we recommend that you delete the password reset email

Troubleshooting

My username request failed

The system did not recognise your email address as linked to your account. Please check your email address again and resubmit. If problem persists, the information that we have for you on our database may have changed. Please contact the Registrar team by email at loginenquiries@lawscot.org.uk.

I never received the email

The emails are automatically generated and you should receive them within 10 minutes of sending the request.

- Occasionally emails may be interpreted as spam, please check your

email spam folder

- Emails are sent to the email address that you submitted as part of resetting your user name. Check this email address

If you require any further support please email us at loginenquiries@lawscot.org.uk.

Please note that we need your full name, date of birth and email address as held by the Society, in order to deal with your enquiry.